## File No. BSNLCO-CMQS/14(14)/1/2022-NWO CM II

NWO-CM-II Cell BSNL Corporate Office

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भारत संचार निगम लिमिटेड (भारत सरकार का उद्यम)

BHARAT SANCHAR NIGAM LIMITED (A Government of India Enterprise)

No. BSNLCO-CMQS/14(14)/1/2022-NWO CM II/

Dated: 02-09-2025

To.

The Chief General Managers,

All Telecom Circles/Telecom Districts (Except AN, KO, SK & CN).

Sub: Display of OA (Erstwhile SSA) Ranking- CM of JUL'25 in CNMC portal.

OA wise Ranking of CM vertical of JUL'25, based on pre-defined criteria as mentioned in Annexure-I, has been generated and is displayed in CNMC portal. OA Ranking-CM is given to 330 OAs (Erstwhile 332 SSAs) as Circles AN, KO, SK & CN having only single OA.

SSAs and OAs are same except there is a case in West Bengal circle, where Burdwan and Durgapur SSAs are merged into Asansol OA. Accordingly, all sites of these SSAs (Burdwan, Durgapur and Asansol) are considered in Asansol OA for generation of OA ranking.

Operational KPIs in JUL'25 ranking are taken directly from CNMC portal.

## Top 10 OAs in JUL'25

Rank	circle_id	OA_name	total score
1	RJ	UNUHLNUHL	80.363
2	UK	DEHRADUN	76.406
3	TN	COIMBATORE	75.695
4	PB	LUDHIANA	74.867
5	PB	HOSHIARPUR	74.578

Rank	circle_id	OA_name	total_score
6	PB	ROPAR	74.051
7	TN	PONDICHERY	72.493
8	RJ	SIKAR	71.98
9	PB	PATIALA	71.796
10	TN	TUTICORIN	70.312

## Bottom 10 OAs in JUL'25

Rank	circle_id	OA_name	total_score
321	MP	Damoh	12.146
322	JK	UDHAMPUR	11.893
323	CG	SARGUJA	11.205
324	MP	CHHATARPUR	11.06
325	MP	SEONI	10.183

Rank	circle_id	OA_name	total_score
326	OR	SAMBALPUR	5.849
327	JH	HAZARIBAGH	5.15
328	BR	ARRAH	4.242
329	UW	BADAUN	4.046
330	BR	MOTIHARI	4

OA wise rank and scores are given in Annexure-II. Circles can also see the OA Ranking-CM through CNMC portal (Link: Reports → OA (Erstwhile SSA)/BA/Circle Ranking → OA Ranking).

Enclosed: As above.

(Versha Luckwal) Jt.GM (NWO-CM-II)