

missing in it. So, our employees were in Dilemma, which is correct. So, we request your kindly order for through enquiry in the matter and do justice to our staff, where they will not be victimized after retirement from service or death.

- (5) Poor connectivity:- Management is making all out efforts to improve the revenue of BSNL at this juncture. All executives and non- executives were doing duty with commitment to BSNL but result is not satisfactory. We feel our field level officers at some places not at all taking the view of staff in improvement of services. Officers were always busy with meetings, but not serious on productivity. And targeting non-executives in work spot. It is not fair and healthy for growth of BSNL. We were in competitive arena. Kindly advice our officers to have interaction with staff at least once in a month as per convenience. When the connectivity is not upto the mark, how can we expect more revenue to BSNL ? Very intelligent executives and non-executives are there, kindly take them into confidence for improvement of connectivity.

- (6) Settlement of issues in Telangana circle. After introduction of BA level concept, our employees in particular non-executives are facing lot of problems in day to day life. Now, our staff is less, but things are not moving as usual. I have personally brought to your kind notice, but the issues were not taking shape for settlement. The issues are (a) conducting of councils as per Corporate office guidelines. (b) Conducting of DPCs for NEPP as per time frame fixed by Corporate office. (c) Settlement of pension cases (Retirement & death) the cases were pending in the officers for months together without any reason and in some SSA's retirement forms were not reaching to officials as per orders. Poor employees were travelling miles together to get the forms. (d) The officers who got additional charge of other OA/BA not bothered to visit other BA/OA atleast once in a month. (e) forwarding of representations/forms to BA HQRs from OA, no proper mechanism not at decided. So, all materials were pending in OA level for days together. Kindly do needful in the matter. It is causing lot of problems to our staff in particularly non-executives. We request you kindly take appropriate action in the said issues to avoid un-rest in employees, which is damaging the motivation to work in BSNL.

Yours fraternally,


(A Rajamouli)

C.S. NFTE TS

Leader staff side

Copy to:- DGM(A), O/o CGMT
Hyderabad