



To,

All Circle Heads/IFAs  
All BSNL Territorial and Non Territorial Circles

**Sub:- Instructions regarding EPF higher Pension option cases.**

**Ref:-** 1. E 357319/ BSNL CO-CA/30/1/2022-CA-ERP-FICO dated 31.01.2025  
2. E 180523/ BSNL CO-CA/30/1/2022-CA-ERP-FICO dated 13.07.2023  
3. E 180523/BSNL CO-CA/30/1/2022-CA-ERP-FICO dated 06.05.2025

Kindly refer to letters under reference regarding issues faced by BSNL field Units while approving EPF higher pension cases on EPFO Portal. In this connection CA section has requested EPFO head quarter to resolve the pending cases for approving the pending higher pension cases.

BSNL Corporate office has also issued various instructions/guidelines regarding EPF higher pension cases including instructions pertaining to closed establishment for which all BSNL circles/Field units were conveyed to resolve such issues by pursuing with their respective EPF Offices. Despite such instructions and reminders, BSNL Corporate Office has been receiving numerous grievances from BSNL directly recruited employees regarding non approval of their EPF higher Pension cases. This matter has been seriously viewed by the management at BSNL Corporate office.

It is further mentioned that some of the circles have also reported regarding rejection of higher pension cases of the employees by their regional EPF offices one such query raised by EPFO to Circles is regarding contribution para 2 (f)(iii) in which BSNL is not deducting and remitting EPF on "actual wages" as interpreted by EPFO Ahmedabad has stated that BSNL is not deducting contributions on certain allowances (e.g Canteen allowance, skill up-gradation allowance, professional up-gradation allowance, and other components ) and therefore, the contribution cannot be considered as based on actual wages.

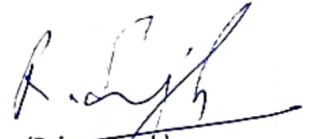
**In this regard it is clarified that** as per rules of The Employees' Provident Fund Act, 1952 the said para 2 (f)(iii) has been omitted. However, BSNL on PAN India basis is paying contribution @12% of Basic+DA as per EPF scheme Act 1952 Chapter V clause 29 (CONTRIBUTIONS).

In this context, following is reiterated that:-

- i) All Circles must immediately submit complete and accurate wage details and contribution records as desired by respective regional EPFO to ensure proper processing of higher pension claims of BSNL employees.
- ii) As already conveyed, if any data is not readily available than the data available on ITPC portal may be referred and furnished to EPFO.
- iii) The replies to the Queries of the regional EPF office may be given as per provisions of EPF Act 1952.



In view of the above, it is further stated that any pending issue of EPF higher pension has to be pursued by the Circles in pursuance with their respective EPF regional Offices in accordance with the instructions already issued by CA section of BSNL Corporate Office time to time. It is further reiterated that as custodian of all essential records circles are in the sole position to resolve the issues cropping up in approval of higher pension for our employees. You may kindly bestow your personal attention for successful competition of the same.

  
(Rajeev Singh)  
PGM (CA)

Copy to:-

1. All Circle IFAs of territorial and non-territorial Circles.
2. All PGM/Sr.GM/G.M (admin) of territorial and non-territorial Circles.