



F.No. BSNLCO-A/13(16)/4/2020-ESTAB

Dated- 30/06/2025

To

All CGMs,
Telecom Circles,
BSNL

Sub: Inordinate delay in taking up matter of issuance of Presidential Orders of TSMs regularised in BSNL-Checking and reviewing of service books

Sir,

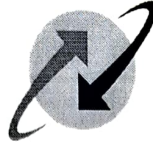
The undersigned is directed to refer to DoT's Letter No. 27-01/2024-SNG(BiharCircle) dated 17.06.2025 (copy enclosed) whereby it has been observed that cases are being sent to DoT for the issuance of Presidential Orders for permanent absorption in BSNL in respect of TSMs as on 30.09.2000, who have been regularised as Regular Mazdoor (now, ATT) w.e.f 01.10.2000 with huge delay. DoT has found that such delays lack reasonable and sound justification.

It has been noted by DoT that cases have been sent after long delays, in some cases after retirement even though they are free from any vigilance angle and some times there is non-availability of complete documents which resulted into lapse of about two decades from the issuance DoT's OM dated 20.10.2006. Therefore, DoT has decided not to accept the above mentioned submissions of BSNL for delay and latches.

Further DoT has stated that referring the cases after the retirement would cause further delay due to procedural formalities in conveying approval for issuing of Presidential Order without which the pensionary benefits could not be settled in respect of the aforesaid category of employees. There is a provision under Rule-65 of CCS (Pension) Rules, 2021 for payment of interest by the Department concerned on delayed payment of Gratuity, pension, family pension etc. Accordingly, it would neither be in the interest of the Department/BSNL that such inordinate delay in processing such cases persists any further nor it would be appropriate to deprive the aforesaid employees of lower rungs from the benefits of pensionary benefits, which accrued as soon as the official retires.

In line with the above concerns, the DoT has directed for following immediate actions by the Circles/SSAs and BSNL CO:

(i) Commence exercise for checking/reviewing the service records (Service books) of all TSMs as on 30.09.2000, who have been regularised in BSNL, who have either retired or serving.



(ii) While reviewing the Service Books, it may be checked whether the Presidential Order is available in the service book of the official or not.

(a) In case, PO is not found or pasted in the service book/records, the concerned SSA/Circle would prepare the list of such cases and may process the case of PO of the individual, who is clear from vigilance angle, for settlement of his permanent absorption in concurrence with DoT Hqrs, without waiting for any kind of formal representation or option of the employee, or objection by the concerned CCA. The above-mentioned exercise shall be completed by 01.10.2025.

(b) If any case of POs received from BSNL after 01.10.2025, BSNL CO would be required to submit a certificate with the approval of the Competent Authority that above mentioned exercise of rechecking and reviewing the service books of TSMs regularised in BSNL, who are free from vigilance angle, has been completed in respect of the Circle, which has referred the cases in hand and no case other than the cases being referred to DoT Hqrs, is left out for issuance of PO in any division/SSA/BA of Circle.

(c) If BSNL CO does not provide the certificate in this regard, they would alternatively furnish the disciplinary action taken by them against the erring officers in Circle/SSA concerned, who have failed to complete the exercise by 01.10.2025.

Accordingly, as decided by the competent authority, all Circles are required to complete the following exercise on or before 01-09-2025:-

i. Complete the verification of service books for availability of PO in all such cases where the employee was having TSM status as on 30-09-2000 and who was subsequently regularized in BSNL as RM (under the terms of DTS New Delhi's letter dt.29-09-2000) and furnish a certificate declaring the completion of verification by GM(HR) of the Circle latest by 01-09-2025 with following particulars:

(a) Total number of cases where TSMs (granted on or before 30-09-2000) have been regularized as RM in terms of DTS New Delhi letter dt.29-09-2000.

(b) Number of cases where PO has not been found in service book or other records (PO should invariably be pasted in service books).

(c) Action being taken for issuance of PO in such number of cases [as at (b) above] where PO is not found.

Establishment-II Section
Establishment Branch
BSNL Corporate Office
5th Floor, Bharat Sanchar Bahwan
TEL: 011-23734364, 23734051 (Fax)



भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
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- ii. Prepare a list of such employees who have not been issued POs and are clear from vigilance angle.
 - iii. Process such cases, where PO is not found, for the settlement of permanent absorption in concurrence with DoT at the earliest.

[As noted by DoT, failure to comply with the above actions may lead to disciplinary action against the concerned officials, which has to be reported to DoT in case of any case of PO coming up].

It is requested to complete the above exercise and furnish the required declaration/certificate along with details sought above latest by 01-09-2025.

This issues with the approval of the Competent Authority.

Yours faithfully,

(KESHAV KUMAR)

ASSTT. GENERAL MANAGER (Estt. II)