



ALL UNIONS AND ASSOCIATIONS OF BSNL (AUAB) TELANGANA CIRCLE

AUAB/TS/JUN25/1

Date 18.06.2025

To,

Respected Shri A.Robert Jerard Ravi ji,
CMD, BSNL.

Sub: Humble Appeal for your kind support in the revival of BSNL and Request for kind intervention on resolution of pending HR issues in BSNL -reg

Respected Sir,

At the outset, we convey sincere thanks and gratitude for giving some of your valuable time from your busy schedule.

Sir, on behalf of all employees in BSNL, we heartily welcome your good self to the capital of Telangana state i.e. Hyderabad and takes this opportunity to convey sincere thanks and gratitude from bottom of heart to Government of India in general and your honour in particular for support being extended to BSNL as a whole.

At the foremost, we hereby affirm our firm support to all the endeavours taken by government for making the country digitally empowered in the field of technology. (A Digital India movement). We are indeed thankful to the Government of India and feel deeply indebted for coming out with a detailed roadmap for revival of BSNL vide the three revival packages announced in 2019, 2022, 2023 and 2024 focusing on infusing fresh capital for upgrading BSNL services, allocating spectrum and to promote indigenous technology by deploying Atmanirbhar 4G technology stack, de-stressing its balance sheet and augmenting its fibre network by merging Bharat Broadband Nigam Limited (BBNL) with BSNL. It is our firm conviction that BSNL will regain its pristine glory and respectable market place in the telecom sector if provided with necessary arsenals and resources.

Sir, though much has been done for revival of BSNL, no steps are taken for motivation of Employees working in BSNL by quoting financial crisis. Now, with very active support of Government of India, BSNL has shown positive growth and had operational profit in the last three consecutive years. As BSNL achieved net profit of Rs. 262Cr. and Rs. 280Cr for the last two quarters of the past financial year, now it is the time to extend certain due benefits to employees which are pending for long time.

We solicit your kind intervention in resolution of these pending HR issues, so that the workforce of BSNL gets motivated further and we on part of BSNL achieve the targets well within the time. The details are as follows.

1. Ensuring the Operation and Maintenance of the Indigenous 4G Network with benchmarked QoS/KPI parameters, while simultaneously developing the 5G ecosystem:

Some of the following are the key issues that need to be resolved by the vendor TCS in the Indigenous 4G Network commissioned under Phase-IX.2 and Saturation Projects, in order to maintain the network as per benchmarked QoS/KPI standards and to achieve customer satisfaction.

- 1) The commissioning of IMS by TCS under Phase-IX.2 is urgently required, as the existing IMS supplied by M/s Nokia under Phase-VIII.4 is frequently experiencing overload issues, adversely impacting VoLTE calls.
- 2) The stability of the newly commissioned 4G network is yet to be achieved, and several core network issues remain unresolved by M/s TCS
- 3) Timely resolution of hardware faults, CPRI issues, and zero data volume cells by M/s TCS is essential for the optimal utilization of the newly commissioned 4G network.

Apart from the above, several other issues—such as the lack of sufficient infrastructure elements (power plants, battery sets, etc.) at BTS sites and high-capacity transmission media—are also crippling BSNL. We seek your kind support in addressing and resolving these challenges.

Hence it is requested to have an immediate roadmap to expand BSNL 4G and 5G network to provide PAN India Coverage with Guaranteed QoS.

2. Implementation of 3rd PRC: Sir, as per the guidelines issued by DPE the 3rd PRC Implementation for BSNL employees is due w.e.f. 01.01.2017. Accordingly, negotiations were conducted with BSNL Associations and Unions in March 2017 by then Hon'ble MoC Respected Shri Manoj Sinha ji, but it could not reach to positive conclusion. Thereafter, due to Corona and VRS 2019 and other issues, this dialogue is not restored and there are no discussions on implementation of 3rd PRC. As on today BSNL employees are compelled to work on the pay scales of Year 2007 i.e. old scales approved before 15 years. Non-implementation of 3rd PRC has created unrest among the employees and about each and every employee/executive of BSNL is

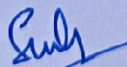
facing stagnation and facing financial crises due to increased dearness. Hon'ble Minister of Communications and Government of India has always appreciated efforts by the BSNL workforce in providing quality services in difficult times and also appreciated the proactive role of BSNL in Digital India Programme, but till the issue of 3rd PRC is not given consideration. We request your honour to have a word with Hon'ble MOC and please support the proposal so that the BSNL employees get due benefits and continue to contribute for overall growth of Telecom sector in general and BSNL in particular.

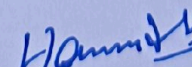
3. Rehabilitation of transmission cable

It is well known that the transmission and core network, particularly the Optical Fiber Cable (OFC), form the backbone of BSNL's infrastructure. However, due to various developmental works undertaken by State and Central Governments—such as water pipeline laying, road widening, etc.—some portions of the cable network have been damaged. This has resulted in low optical power levels and, in some cases, forced a shift in cable configuration from ring to linear topology. These affected segments require urgent replacement. Therefore, it is requested that necessary instructions be issued to the concerned teams to ensure prompt rehabilitation of the transmission and core network cables in the BAs/OAs, particularly in severely affected areas, to ensure smooth and uninterrupted services.

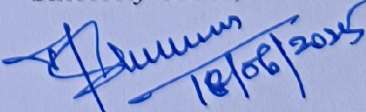
Sir, your intervention as one of the very important and highly respected Cabinet Minister of Government of India will definitely play vital role in extending due benefits to employees in BSNL. On behalf of the employees of BSNL, we assure total support to your honour and with Government of India in achieving great mission of revival of BSNL and Digital India initiatives.

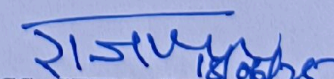
With Warm Regards,


CS, SNEA-TS


CS, NFTE - TS

Sincerely Yours,


CS, BSNL EU - TS


CS, SEWA - TS