

O/o C G M., BSNL.,Telangana Circle,  
SR Section, Room.No.511,  
Door Sanchar Bhavan,  
Nampally Station Road, Abids,  
HYDERABAD - 500 001.



**भारत संचार निगम लिमिटेड**

(भारत सरकार का उपक्रम)

**BHARAT SANCHAR NIGAM LIMITED**

(A Govt. of India Enterprise)

मुख्या महाप्रबंधक दूरसंचार, भा.सं.नि.लि.तेलंगाना परिमंडल,  
दूरसंचार भवन, नामपल्ली स्टेशन रोड, हैदराबाद -500 001.

To,  
All BA Heads in Telangana Telecom Circle,

### **MINUTES OF 4<sup>TH</sup> CIRCLE COUNCIL MEETING (CCM)**

The 4<sup>th</sup> Circle Council Meeting (CCM) of Circle Office, Hyderabad held on 06.12.2021 under the Chairmanship of CGMT, Telangana Telecom Circle in the Conference Hall, 1<sup>st</sup> Floor, Door Sanchar Bhavan, Hyderabad.

The following Staff/ Management side members were attended the meeting.

#### **MANAGEMENT SIDE:**

1. Sri. B. P. Rawat	CGMT, Telangana Circle	- CHAIRMAN
2. Sri. J. Ravichandra	PGM, Hyderabad BA	- MEMBER
3. Sri. K.V.N. Rao	PGM (NW-CFA), CO – HYD	- MEMBER
4. Sri. N.Murali	PGM (NW-CM), CO – HYD	- MEMBER
5. Sri. Y V S Sastry	PGM (EB), CO – HYD	- MEMBER
6. Sri. Sanjaykumar	GM (HR/ADMN), CO – HYD	- MEMBER
7. Sri. S. Tarachand	GM (Finance), CO – HYD	- MEMBER
8. Sri. G. Subash	DGM (ADMN), CO – HYD	- MEMBER
9. Sri. B. Nageswara Rao	AGM (ADMN), CO – HYD	- CONVENOR
10. Sri. K. K. Suryavanshi	CE (Civil), CO – HYD	- Special Invitee
11. Sri. K. Thirmal Babu	AGM (L&B), CO – HYD /EE (C)	
12. Sri. D. Rajkumar	DGM (F&A), CO – HYD	
13. Sri. P. Radhakrishna	CAO (FC), CO – HYD	
14. Sri. G. Bhaskar	SDE (SR &Trg), CO – HYD	

#### **STAFF SIDE:**

#### **NFTE BSNL :**

S.No.	Name (Shri. / Smt.)	Designation	Station	Position
1	A. Rajamouli	OS (Retd.)	Karimnagar	Leader
2	V. K. Muthu	Telecom Technician (Retd.)	Hyderabad	Member
3	P. Anjaneyulu	Telecom Technician (Retd.)	Mahaboobnagar	Member
4	J. Sanjay	Junior Engineer	Adilabad	Member
5	N. Surender	Junior Engineer	Godavarikhani	Member
6	T. Durga Rao	Junior Engineer	Khammam	Member

**BSNL EMPLOYEES UNION:**

S.No.	Name (Shri. / Smt.)	Designation	Station	Position
1	G. Sambasiva Rao	OS	CO - Hyd	Member /Secretary
2	P. Narsinga Rao	JE	Hyderabad	Member
3	B. Srinivas	JE	Warangal	Member
4	B. Paripurna Chary	OS (Retd.)	Nalgonda	Member
5	M. Sushil Kumar	OS	Hyderabad	Member
6	N. Satyanarayana	OS (Retd.)	Karimnagar	Member
7	B. Sayanna	OS	Armoor, NZB	Member

GM (HR&Admn) welcomed Chairman, 4<sup>th</sup> CCM & CGMT Sri B.P. Rawat garu, all Officers on the Management side and Staff side members to the 4<sup>th</sup> CCM meeting. GM(HR&A) told that 4<sup>th</sup> CCM meeting could not be held earlier due to COVID-19 pandemic but management always kept in touch with the recognized unions BSNL EU & NFTE members and solved their problems whenever they were brought to notice of the management.

All Management side and Staff side members of 4<sup>th</sup> CCM introduced by them self.

CGMT in his opening address told that management is continuously having interactions with Unions/ Associations of Telangana Circle on various platforms, sharing expectations of this office as well as BSNL HQ. He expressed that there should not be any communication gap between Management and Staff side. Our main aim should be to improve working efficiency and working environment without having communication gap. There is only one team in BSNL Telangana which is the combination of Management and Staff. As a BSNL employees we should give highest priority to generate more revenue. CGMT informed that SIM sales increased during last few days. Only few circles showed positive growth during October, 2021 and Telangana circle is in third place in the list. Still a lot to be done in FTTH, and our efforts should be to get more OLTS, and giving proper service to subscribers.

CGMT congratulated PGMs/GMs of all verticals as well as the staff for their co-operation in achieving the targets. He stated that Telangana circle performance has been improving month by month. If same performance continued in forthcoming months our Circle may be declared as Number 1 in the country in all respects. Finally, CGMT informed that if staff side members have any doubts / problems they can be feel free to bring to his notice by calling or giving message. He assured that with this approach we can do best and resolve many constrains and problems.


Leader, Staff side Sri A. Rajamouli in his address told that we had last CCM meeting on 23.03.2019 i.e almost two years duration taken for conducting this CCM meeting and requested in future CCM meeting may be held in regular intervals. He pointed out that in SSAs LCM meetings were not conducted since long time. He requested for verification of service books by the officials in regular intervals to avoid unnecessary tension at the time of retirement as officials are facing problems like wrong pay fixation and some other details in the service books. He requested management to give proper guidelines to BA/OA offices to avoid unnecessary delay in settlement of staff grievances. He appreciated CGM for visiting the BA/OAs personally for knowing the ground realities.

On behalf of Secretary, Staff side Sri G. Sambasivarao in his address told that CCM points submitted long back and almost all the points have been resolved. He assured that they will give full support to management and will continue to give full co-operation to the management in development activities and also seek the same co-operation from the management in settlement of the staff issues. He assured to bring the BSNL products nearer to the customers by conducting road shows, melas for improving the BSNL revenue and market share. He thanked management for arranging the meeting and requested next CCM meeting may be held in the month of March, 2022.

In response to the point regarding delay in holding CCM raised by the Leader and Secretary Staff side, management assured them to conduct next CCM during the month of April-May, 2022.

After this agenda points were discussed.

After the discussion of all agenda points, Finally DGM (A) proposed the vote of Thanks.

  
B. NAGESWARA RAO 28/12  
AGM (ADMN)

## **4<sup>th</sup> CCM New Agenda Points**

### **1. Applicability of EPF scheme to left out five Regular Mazdoors in Nizamabad SSA:**

As per the Corporate Office Lr. No.BSNL/4/SR/2002 Vol.III dated 4-5-2007, it has been clarified that all the casual labourers who were not having TSM status as on 30-09-2000 and who have been regularized in BSNL after 1-10-2000, their status will be of a BSNL appointee. Therefore, these casual labourers will be covered under EPF scheme only. According to the clarification, necessary actions have been taken by all SSAs except Nizamabad SSA for recovering the EPF contribution. Facility of EPF recovery is not given to five officials who were regularized as RM in 2004 in Nizamabad SSA. Still, GPF contribution is being made from pay allowances in respect of them. Necessary directions may please be issued to Nizamabad SSA for recovery of EPF contribution immediately to avoid further complications.

**ACTION TAKEN:** Five Regular Mazdoors (ATT) were regularized in the year 2004. One employee's (Sri. P. Sailoo opted for VRS under VRS 2019 Scheme) status has been changed from DOT employee to BSNL recruitee in ERP and remaining four cases (Smt. Godavari, Sri. Srinivasa Gouda, Sri. Shaik Ahmed, Sri. Fahimuddin, TT) employee category is to be changed from DoT to BSNL recruitee, which is under process.

**DECISION TAKEN:** As per demand of Staff side for opening EPF accounts of five RMs in NZB SSA, GM (F) assured to settle the issue before 31.12.2021 by creating EPF accounts for them.

**ACTION BY: GM NZB BA/GM (Fin)**

**2. Out Sourcing works in the SSA:** After implementing VRS scheme in BSNL, Circle Management has issued orders for the SLA(service level agreement) based outsourcing of many works pertaining to cable maintenance, network maintenance, provision of Land Lines, Broadband, FTTH connections, clearance of faults, maintenance of customer service centers etc., While calling the tenders recognized union's views/suggestions have not been taken. Manipulations by the Contractors, are being reported from many places. Resulting that many land line, broadband, FTTH connections were disconnected for poor performance of the cluster partners. Many complaints are received from the customers about non-attending the faults. This has direct impact on the revenue of the circle. The staff side demands the Circle Management to take necessary steps for improving the performance of the services and also take recognized union's suggestions in this regard. It is demanded that the following information may be furnished for the information of the staff side members.

- a) How many clusters are formed SSA wise in the Telangana circle?
- b) How many contractors are working SSA wise?
- c) How many workers engaged by the contractors and outsourcing agencies?
- d) Whether Minimum wages and Social security measures are implemented to the workers as per the tender agreement or otherwise.

**ACTION TAKEN:** following information is furnished from SSAs:

Name of the SSA	No. of Clusters formed	No. of contractors working	No. of workers engaged by the contractor	Whether Minimum wages and Social security measures are implemented
ADB	02	01	47	Yes
HTD	14	02	386	Yes
KAA	03	02	59	Yes
KHM	03	02	39	Yes
MBN	03	02	37	Yes
MEK	03	02	32	Yes
NGD	03	02	33	Yes
NZB	03	02	34	Yes
WGL	04	02	54	Yes
Total	38	17	721	

**DECISION TAKEN:** As per demand of Staff side for supplying the list of out sourcing workers engaged by the cluster partners in HTD will be provided and Staff side requested for the intervention of the management for correct disbursement of the wages as per the latest rules.

**(ITEM CLOSED)**

**ACTION BY: ALL BA HEADS**

**3) Forwarding of Rule 8 applications:** Some complaints have been received from the staff working in Hyderabad, Adilabad, Karimnagar SSAs for not forwarding their Rule-8 applications by the local management. It is requested to issue necessary instructions to all SSAs to forward the Rule-8 eligible applications to the Circle Office.

**ACTION TAKEN:** All pending R-8 applications of HTD BA, ADB OA and KAA OA have been forwarded and settled.

**DECISION TAKEN:** It was decided that On-line Transfer Portal (OTP) may be opened for submission of R-8 applications in the cadre of Non-Executives to take direct action at Circle level in case BA/OA offices deny/ forwarding of the case. In case OTP if not possible for non-executive, Google Spreadsheet may be opened.

**(ITEM CLOSED)**

**ACTION BY: GM (HR & Admn) CO**

**4. Cashless treatment at BSNL Empanelled Hospitals:** The employees working in Telangana Circle are not getting cashless treatment from hospitals under BSNLMRS scheme. This is causing a serious threat to the employees, in the wake of the outbreak of COVID-19. The staff side demands Management should immediately take steps to ensure that employees get cashless treatment from various hospitals under the BSNLMRS.

**ACTION TAKEN:** CAO (FC) on behalf of GM(F) stated that most of the BSNL empanelled hospitals are not willing to extend cashless treatment facility to our employees owing to the huge outstanding from BSNL towards indoor medical bills. Total outstanding amount of all the hospitals approximately Rs.5 Crores. The matter has already been taken up with BSNL CO for release of funds for clearing the dues of BSNL empanelled hospitals.

In HTD, a letter has been addressed to all the empanelled hospitals to consider BSNL employees/beneficiaries for cashless treatment. A meeting was held with empanelled hospital authorities on 27.07.2021 at O/o PGM HTD and requested hospitals to give service to BSNL employees with BSNL MRS Card. Similarly informed all BA Heads to approach empanelled hospitals for cashless treatment.

**DECISION TAKEN:** As per demand of Staff side reminder letter will be issued to the CO – ND with a copy to the Recognized Unions.

**(ITEM CLOSED)**

**ACTION BY: GM (F) CO & DGM (A) CO**

**5. Settlement of pensionary benefits to VRS & Superannuation retirees:** It is observed that nearly 20 cases in respect of VRS retirees have not been settled in our Circle. Pension papers of the cases in respect of the superannuation have not been submitted to the Pr. CCA, DOT Cell by the SSA with in stipulated time. It is requested to expedite this process and instructions may be given to the SSAs to ensure that timely settlement is done.

**ACTION TAKEN:** Periodical instructions were given to Business Areas for in-time submission of pension papers to CCA office in respect of retired official.

**A) Status on pending VRS cases as on 06.11.2021**

S.No .	Perner No.	Name of the employee	BA Name	Reasons for non-settlement	Remarks
1	98903041	RAVINDRANATH KUMAR Y	NZB BA (ADB)	Objection-Pending with BSNL and SB sent to UNIT	CCA office has requested to review the punishment order. Waiting for the order from Administration section.
2	98501761	SURAJ SINGH K	CO Hyd	Disciplinary case	VC withheld. Drawing provisional pension. False Caste Certificate.
3	99701178	OSMAN SK	HTD	-	VRS Optee not responding.
4	99309158	SWAMY M	HTD	-	Pension papers not submitted.
5	99504593	HASANUDDIN MOHD	HTD	-	Pension papers not submitted.
6	99602557	KUMAR T	HTD	-	Wife name & Date of Birth differ. Informed VRS Optee to submit correct proof. Details not submitted.
7	98204083	SRAVAN KUMAR P	HTD	-	Pension papers not submitted.
8	98307524	KANIGIRI RAMA PRASAD	HTD	Private Court case	VC withheld. Drawing provisional pension.
9	98701119	RAM MOHAN KOPPU	HTD	Private Court case	VC withheld. Drawing provisional pension.
10	99602585	IQBAL KHAN	HTD	Private Court case	VC withheld. Drawing provisional pension.
11	99403264	GOPAL SINGH S		-	DOB of wife differs. Informed VRS Optee to submit correct proof. Details not submitted.
12	99406103	JANAKI RAM PASUPULETI	HTD	-	VRS Optee has not submitted clearance certificate from MOU bank. VRS Optee is the guarantor to a default loan. Details not submitted.
13	98604166	RAJESHWER POLASA	WGL BA (KAA)	Private Court case	VC withheld. Drawing provisional pension.
14	98307569	KHADAR VALI SHAIK	MEK BA (MBN)	Court case	Submitted to CCA office for provisional pension. Court has directed the SSA not to process retirement benefits

**B) Status on pending superannuation cases as on 06.11.2021**

S.No .	Perner No.	Name of the employee	BA Name	Date Retirement of (Superannuation)	Reasons for non-settlement	Remarks
1	99203899	RAMA RAO PILLI	WGL	31.10.2021	BSNL Absorbee	Under process
3	201619	NANDAKUMAR B	HTD	31.10.2021	BSNL Recruittee	Under process

**DECISION TAKEN:** It has decided that for early settlement of above cases as well as other cases which were not mentioned in the list and cases shall be settled with in 3 to 4 months. The total pending cases as on 31.12.2021 will be prepared and supplied to the recognized Unions.

**ACTION BY: GM (F) CO/ DGM (A) CO**



**6. 7<sup>th</sup> CPC recommendation on revision of wages to Casual Labourers:** Revise the wages of the casual labourers working in Karimnagar, Mahaboobnagar and Warangal based on the lowest of the pay scale, as recommended by the 7<sup>th</sup> CPC.

**ACTION TAKEN:** As per BSNL, CO-ND Letter No. 11-3/2016-LE Dated 15.10.2018 regarding clarification on the issue of implementation of 7<sup>th</sup> CPC wages to casual labours of Karimnagar SSA as directed by Hon'ble ALC (Central), Mancherla at Ramagundam. BSNL, CO -ND has clarified that "currently wages are paid as per 269-11/2009-Pers-IV/LE dated 01.01.2010 and whenever it is less than the wages prescribed under the minimum wages Act as notified by Govt. of India dated 19.01.2017 including the state amendments, the higher of the two are paid as per order No. 11-3/2016-LE dated 22.08.2017. The revision of the wages of Casual Labours will be done at the time of pay revision of non-executive employees in BSNL".  
**(ITEM CLOSED)**

**7. Interviews and Formal meetings to recognized Unions:** Staff side demand that necessary instructions may please be issued to the General Managers to give interviews and formal meetings to the recognized unions as per the recognition rules issued by the Corporate Office since majority GMs didn't give the interviews.

**ACTION TAKEN:** Interviews and formal meetings are being given to recognized unions as per guidelines.  
**(ITEM CLOSED)**

**8. Granting of special casual leave to the recognized unions:** As per the corporate office guidelines, special casual leave is eligible for delegates, executive committee members of the recognized unions for attending their committee meetings and general body meetings. But, the Hyderabad Telecom District Management has violated the recognize rules issued by the corporate office. In spite of the granting the special casual leave, HTD Management imposed the unnecessary restrictions on conducting the meetings. The staff side demand that necessary instructions will be issued to HTD Management to follow the recognition rules while grant of special CL and conducting the union meetings without any restrictions.

**ACTION TAKEN:** Special CLs are being granted to recognised Unions as per existing procedure. All BA Heads to adhere to the guidelines.  
**(ITEM CLOSED)**

**ACTION BY: ALL BA HEADS**

**9. Display of ACE-2 accounts in Intranet:** After implementation of VRS 2019 scheme, it is observed that huge expenditure is being utilised by the SSAs in the name of maintenance of network and also vehicles engaged by SSAs allocated to whom. Display of ACE-2 accounts in intranet will help in avoiding unnecessary expenditure and corruption. It is requested to put the ACE-2 accounts and display how many vehicles engaged in each SSA, allotted to whom in SSA intranet to save the BSNL organization.

**ACTION TAKEN:** With regard to display of ACE-2 accounts in intranet, keeping in view of the large number of ACE-2 accounts, this is not feasible at present. Details of vehicles attached to officers are displayed in SSA intranet at the time of award of tender and also as & when rearrangement done.  
**(ITEM CLOSED)**

**10. Promotion of TOAs & Sr.TOA:** The Examination for Sr. TOA was conducted long back in the circle. A few TOAs passed the examination but their training was not completed. Because of it the qualified officials have not got promotion to Sr.TOA. We request you kindly to needful in the matter at an early date.

**ACTION TAKEN:** As per BSNL Corporate guidelines, for Sr. TOA promotions 10+2 standard or equivalent qualification from recognised board/ University shall be considered and those who do not possess the said 10+2 standard or equivalent qualification shall be considered for promotion on the basis of a screening test. Such promotion shall be on personal up-gradation basis under post de-linking instructions, post of which shall stand abolished as and when vacated by the incumbent on account of Promotion, retirement etc.

Total 6 members (HTD SSA - 5 & Circle Office – 1) were qualified Sr.TOA exam. Screening test passed only two members. Training was imparted to eligible two trainees (CO-HYD -1 & HTD -1) and completed successfully.  
(ITEM CLOSED)

**11. BSNLMRS Activities & Authorization of hospitals for treatment of Covid-19 attacked patients in the circle (working & retired):** The staff side requests that even consolidation of Business Areas, BSNLMRS activities including medical permissions should be continued at SSA Head Quarters as done before in view of pandemic COVID 19 as well as the welfare of the employees. The working and retired employees were suffering with Covid-19 effect in some places in the circle. The Karnataka and Tamilanadu circles have authorised hospitals for treatment in their circle. We request you kindly take needful action in the matter to meet hardship of employees like states.

**ACTION TAKEN:** As per BSNL, CO-ND Vide Ltr. No. BSNL CO-ADMN/11(15)/2/2020-ADMN Dated 29.12.2020 clarification given regarding CGHS rates for treatment being taken by BSNL employees/ Retired employees in Private empanelled hospitals in view of COVID-19 pandemic. Guidelines of BSNL, CO-ND regarding MRS are being followed.

Finance wing has been projecting the fund requirement to Corporate Office, New Delhi for allocating sufficient funds to clear the pending bills of the empanelled hospitals. A separate letter will also be written for clearing the dues of the hospitals who are ready to offer cashless treatment in case their pending bills are settled.

(ITEM CLOSED)

**ACTION BY: ALL BA HEADS & DGM (A) CO**

**12. Working condition of CSCs in the circle:** After VRS the condition of CSCs in the circle is not satisfactory in particular at Hyderabad. No proper arrangement was made for months together in Hyderabad to run the CSCs properly. Eye wash actions cannot serve the purpose. It was badly affected in all SSAs in the circle. We feel the effective supervision is need of the hour at this juncture. We request the administration to take a proper care in the matter to improve the financial condition of BSNL.

**ACTION TAKEN:** As per policy guidelines for out sourcing the operations and maintenance of BSNL CSCs, issued by BSNL, CO-ND vide Lr. No. 16-2/2019-20/CSC-OUT SOURCE dtd 15.01.2020 & 23.01.2020, CSC's in Telangana Telecom Circle were outsourced and remaining under process.

Sanitizers and masks provided to all the CSC staff to run CSCs properly during COVID period.

**BA Wise and SSA Wise Status of CSC outsourcing in TS Circle as on 06-11-2021**

Sl.No	BA	SSA	Total no of CSCs	BSNL Manned	No Of CSCs Outsourced	CSCs to be outsourced	Remarks
1	HTD	HTD	51	5	0	46	Retender under process
2	NGD	KHM	14	0	3	11	11-retender under process (presently by area franchisees)
		NGD	20	0	4	16	Retender under process (presently by area Franchisees)
3	NZB	ADB	13	0	5	8	Retender under process
		NZB	19	0	11	8	Retender under process
4	SGD	MBN	18	3	0	15	Under TEC (presently by staff). Work to be awarded for 6 CSCs
		SGD	16	0	16	0	
5	WL	KAA	14	0	8	6	5-retender,1-to be removed (presently by staff)
		WL	14	1	7	6	6- retender (presently by staff )
		<b>Total</b>	<b>179</b>	<b>9</b>	<b>54</b>	<b>116</b>	



**DECISION TAKEN:** It was decided that the requirement of CSC's at various locations may be reviewed by the BA's considering the revenue collections and norms. Low revenue CSC's will be proposed to be out sourced or closed. Since in a digital environment, most of the customers are aware of using online recharge/ bill payment options and very few customers are approaching CSCs in view of Corona pandemic.

**(ITEM CLOSED)**

**ACTION BY: PGM (NW-CFA) CO & ALL BA HEADS**

**13. Training of staff to handle Fibre Network:** In new technology area Fibre is having much prominence in all SSAs in the field. Fiber jointing, configuration and other related works are very valuable at this time in BSNL. Lack of proper training to staff and co-ordination is much effecting the work in the field. So, we request the administration to have a proper plan to train the staff in fibre segment to meet the challenges in technology

**ACTION TAKEN:** Following practical oriented training programmes scheduled on OFC/ FTTH related training programmes at RTTC Hyderabad.

S.No.	Training course to Non-Executives	Training date
1	OFC & FTTH MTCE (two days) (ONLINE)	15/11/2021 to 16/11/2021
2	OFC & FTTH MTCE (two days) (ONLINE/OFFLINE)	14/12/2021 to 15/12/2021
3	OFC & FTTH MTCE (two days) (ONLINE/OFFLINE)	28/12/2021 to 29/12/2021
4	OFC & FTTH MTCE (two days) (OFFLINE)	18/01/2022 to 19/01/2022
5	OFC & FTTH MTCE (two days) (OFFLINE)	27/01/2022 to 28/01/2022
6	OFC & FTTH MTCE (two days) (OFFLINE)	08/02/2022 to 09/02/2022
7	OFC & FTTH MTCE (two days) (OFFLINE)	22/02/2022 to 23/02/2022
8	OFC & FTTH MTCE (two days) (OFFLINE)	08/03/2022 to 09/03/2022
9	OFC & FTTH MTCE (two days) (OFFLINE)	22/03/2022 to 23/03/2022

**(ITEM CLOSED)**

**ACTION BY: Principal (RTTC)**

**14. Payment of Rents to closed exchanges in the circle:** The telephone exchanges which having less than 20 working connections are closed. But, the rents were paying to the owners, even after closing of the exchanges. We observed that this is happening because lack of co-ordination between GM offices and controlling officers. So we request the management to review the matter and proper actions to be taken to cease the loses to BSNL towards rents.

**ACTION TAKEN:** The rental payments have been stopped after the closure of exchanges.

**DECISION TAKEN:** It was decided that payment of rents to closed exchanges in the circle will be reviewed.

**ACTION BY: ALL BA HEADS**

### **OUT OF AGENDA POINTS:**

1) **Non – Implementation of decision of the 35<sup>th</sup> meeting of National Council in respect of stopping of illegal recovery from employees in the name of EPF contribution arrears:** Vide CO, ND Lr. No. 1-01/2016-PAT (BSNL) dated 10.10.2018 Establishment Cell of Corporate Office, ND issued instructions to O/o CGMT, Telangana to provide a detailed report with all facts and figures on the matter after proper examination of the case. But, it is apparent that no action has been taken on the letter cited above. Hence, it is requested to instruct the concerned section to act immediately and give the report called for therein. It is also requested to cause to supply a copy of said report to the recognised unions for information and further persuasion at the CHQ level please.

**Brief:** A detailed report received from CAO, Circle Office, Hyderabad and also the the copy of legal opinion has forwarded to BSNL CO – New Delhi vide Lr.No. TT/EST/1-3/Vol.II/2019-20/ Dated 11.06.2019. (Copy of letter enclosed)

**(Item closed)**

### **CCM Pending Points** **PENDING ITEMS OF 3<sup>rd</sup> CCM**

1. After introduction of ERP, it has come to the notice of the staff unions that the subscriptions of **Postal Life Insurance (PLI)** of the staff deducted from the salary are not being credited in the Postal Department. Therefore, it may please be ensured that the recoveries schedules of PLI, from the beginning month of ERP implementation are to be sent to the Postal Department immediately to avoid loss and difficulties to employees, at the maturity of the policies.

**ACTION BY: DGM (F&A) CO**

#### **ACTION TAKEN:**

PLI premiums w.e.f 01.08.2014 to 28.02.2019 were already sent to the Asst. Divisional Manager (PLI) O/o CPMG, Hyderabad.

**(Item closed)**

2. **Civil & Electrical Maintenance repairs to office buildings and staff quarters etc**, in all districts in Telangana circle, which are pending for quite some time are to be taken up and to get them repaired immediately. In this regard, the lifts in Asman Mahal P&T quarters, Hyderabad and GM office Nizamabad etc, are also be got repaired.

**ACTION BY : CE(CIVIL/ELECTRICAL) CO**

**ACTION TAKEN:** The Civil maintenance works in TE/ ADMN & staff quarters in respective SSAs are being taken up on need basis based on requisition & sanctions issued for the estimates by the SSAs.

#### **In Asman Mahal, Hyderabad**

1. Day to day maintenance of Asmanmahal quarters: As and when complaints are received, the same are attended under Annual maintenance tender.
2. Providing Bore well in Asmanmahal qtrs: There was no response from contractors for earlier two calls in the year 2017. The work awarded in third call but could not be taken up as there is no fund allotment for this work. Hence earlier AA/ES has lapsed. Now fresh estimate submitted vide PR No. 4000863689 dated 22.10.2021. AA & ES awaited.
3. Renovation of drainage work in Asmanmahal compound: Work completed in all respects.
  - In Asman Mahal Hyderabad, two new lifts are installed and in-operation in B & F-blocks.
  - In GM Office Nizamabad, the old lift was scrapped. The material for new lift was received and same is under installation process. As per vendor, work will be completed subject to release of RA payments (Rs. 13,31,520/-bill is pending in CSC fund sought during Feb 2019) as per agreement terms against supply of material.

The lift at O/o GMTD, Nizamabad was commissioned & put in service w.e.f. 01-10-2020.

**(ITEM CLOSED)**

**4. The Customer service Centers which are in receipt of low revenue may be closed immediately** to minimize electricity bills, rents and the staff working in these centers may be deployed in needy places in consultation of the unions.

**ACTION BY: GM (NWO-CFA) CO / ALL SSA HEADS**

**DECISION TAKEN:**

It was decided that in all SSAs low revenue generating CSCs will be reviewed by SSA Heads and further actions will be taken regarding closure. As Medchal was made a District Headquarter, re-opening of CSC will be considered after reviewing the CSC revenue of Medchal generated during FY 2017-18 by HTD. As low revenue generating, the Medchal CSC was not re-opened.

**(ITEM CLOSED)**

**6. Provision of PC with printer and broadband internet facility to Circle/District Union Offices of Recognized Unions along with Intranet facility as per the guidelines of corporate office.** In some SSAs PC, printer and broadband internet and intranet facilities are not provided. It is requested to cause necessary action for providing these facilities immediately.

**ACTION BY: GM (BP&IT)/ GM (NWO-CFA) CO / ALL SSA HEADS**

**DECISION TAKEN:**

As per decision in 3<sup>rd</sup> CCM compliance report taken from Warangal/ Mahaboobnagar and Karimnagar SSAs.

In WGL SSA, Landline and PCs arranged along with BB facility for both Unions. Now both unions requested for replacement of old PCs with latest ones, further it is intimated that printers will be provided as and when procured.

In KAA SSA, the procurement process of printers is under process and will be provided in due course.

In MBN SSA, PC, Printers and internet facility to recognised unions are already provided.

**(Item closed)**

**9. Provision of gate to Husnabad Telephone Exchange in Karimnagar district:** There is no proper gate available to enter into CSC and Exchange. Now, the passage to our exchange is through revenue office. If they close the gate of revenue office, there is no way to us to enter exchange. The existing gate was constructed without any proper plan. Even, subscribers are also feeling inconvenient to enter to CSC/exchange. We request the administration to take suitable action in the matter by providing separate gate without interference of revenue office at Husnabad to avoid inconvenient to our staff and subscribers. The staff quarters were also available in the exchange premises.

**ACTION BY: GM KAA / CE(CIVIL) CO**

**ACTION TAKEN:** As per decision taken in 3<sup>rd</sup> CCM detailed report obtained. The revenue authorities have accepted to keep the gate of revenue office compound open for round the clock. Now there is no access issue at Husnabad Telephone Exchange for customers and our employees.

**(Item closed)**

**11. Maintenance of quarters at Godavarikhani (KAA SSA):** The maintenance of quarters is very poor, particularly the quarters of STR in the compound were very pitiable condition. It rain comes water level be 3 to 4 feet in front of quarters. The staff residing in the quarters are under threat with snakes. We brought the same to the notice of concerned authorities for action. No suitable action was taken to clear the water permanently in the rainy season. We request you kindly do needful in the matter.

**ACTION BY: GM KAA / CE(CIVIL) CO**

**DECISION TAKEN:** It was decided to construct compound wall or any alternative method from Karimnagar SSA. The detailed inspection report may be obtained from CE (Civil) for further action.

1) As per request of KAA SSA Head, the Municipal authorities of Ramagundam have cleared the accumulated Mud in existing drain pipelines, as of now rain water stagnation problem in front of B and C type blocks of Godavarikhani Staff quarters is cleared.

2) EE (Civil), warangal has intimated that the rear side area of compound, especially STR quarters and C-B block quarters area got inundated during this rainy season. The ground level at rear side of the compound is about 2.10m below the ground level at front side and all the water gets accumulated in this area during rainy season. The ground level at rear side is also about 0.40m below adjacent road level and as such all the storm water cannot be drained out. If the ground level is raised inside the compound, the storm water will enter into the quarters as the plinth levels is not high since the quarters were constructed long back.

The size of existing U/G municipal drain on the backside of compound is of 6" dia. & it is clogged and not catering to required capacity. SSA has taken up the matter with the local Municipality for replacing existing municipal drainage line with higher dia. Pipes on the rear side of compound and also to permit to connect our drainage pipelines of our quarters and also storm water drains to the municipal drainage line so that stagnation of water doesn't occur in the compound. (Site sketch, DE Godavarikhani correspondence with Municipal Commissioner vide Lr. Dated 01.03.2019 enclosed) Municipal authorities yet to give clearance. SSA to get permission from Municipality Godavarikhani.

For the other Maintenance & repairs works, 10 no. separate submitted Telecom Division wise to SSA for attending repairs etc. for TEs and Staff quarters compounds in BA separately vide Lr. No. 09(05)/BCD-WGL/PV/2020-21/40 Dated 27.08.2020 (Copy enclosed). AA & ES and allotment of funds awaited. Other minor repair works were attended in this Staff quarters compound Godavarikhani.

(Item closed)

#### **1<sup>st</sup> CCM Pending Points**

**8. Shifting of Customer Service Centre, Kamareddy from** the rented building to our own building at STR quarters Nizam sagar Road, Kamareddy where sufficient place is available.

**ACTION BY: GMTD NZB/CE (civil), CO HD**

**ACTION TAKEN:** CSC, Kamareddy has been shifted from rented building to our own building at STR quarters Nizam sagar Road, Kamareddy in the month of June-2019.

(Item closed)