

**No. 55(20)/2019-P&PW (H)-6212**  
**Government of India**  
**Ministry of Personnel, PG & Pensions**  
**Department of Pension & Pensioners' Welfare**

**8<sup>th</sup> Floor, Janpath Bhavan,**  
**Janpath, New Delhi-110001**  
**Dated: 18<sup>th</sup> November, 2020**

**OFFICE MEMORANDUM**

**Sub: - Doorstep service for submission of DLC through IPPB**

The India Post Payments Bank of the D/o Posts, in coordination with Jeevan Pramaan NIC team, Ministry of Electronics & Information Technology (MeitY) has launched the "**Doorstep DLC service**" for pensioners. The DLC from Home initiative of the D/o Pension & Pensioners' Welfare had initially been started with the assistance of registered Pensioners' Associations in several cities, which went door-to-door to obtain Digital Life Certificate from Pensioners. To expand this service across the country, D/o Posts huge network of Postmen & Gramin Dak Sevaks has been put to use. IPPB has customized its software with the Jeevan Pramaan Digital service and is now utilizing the huge national network of more than 1,36,000 access points in Post Offices and more than 1,89,000 Postmen & Gramin Dak Sevaks, who have been equipped with smart phones and biometric devices in providing doorstep service for submission of Digital Life Certificate in every part of the country .

2. In order to avail the aforementioned "**Doorstep DLC service**" through IPPB, pensioners can request their nearest post office or make a request through **PostInfo App** or through the website <http://ccc.cept.gov.in/covid/request.aspx>. It is a chargeable service and shall be available to all Central Government Pensioners across the country. The process to avail "**Doorstep DLC service**" of DLC through IPPB can be viewed on [ippbonline.com](http://ippbonline.com) or on YouTube, or Facebook page of D/o Pension & Pensioners Welfare.

3. The Administrative Divisions of all Ministries/Departments and attached/subordinate offices are requested to bring the above details about doorstep service for submission of Digital Life Certificate across the country through India Post Payments Bank to the notice of all their retirees.

*Rajesh Kumar*

(Rajesh Kumar)

**Under Secretary to the Government of India**  
**Ph: 23310108**

1. **All Ministries/Departments of the Government of India.**
2. **NIC for Uploading the Office Memorandum on the website**

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