



**MOST URGENT**

F.No: BSNLCO-EB-I/11(20)/5/2020-ESTAB

Dated: 06<sup>th</sup> Aug, 2020

To,

All Heads of Telecom Circles &  
All Heads of Other Administrative Units,  
Bharat Sanchar Nigam Limited

Subject: Immediate settlement of pending issues in respect of retired employees under BSNL VRS-2019.

Sir,

I am directed to refer to the DO letter No. BSNLCO-EB-I/11(20)/5/2020-ESTAB dated 28.07.2020 issued by DIR(HR) and to request you to carry out the following actions on priority :

- (i) In respect of the cases wherein copies of PO are not traceable / not issued, such cases may be settled immediately in coordination with respective CCAs.
- (ii) In respect of the cases wherein the retirees have not submitted their pension papers on SAMPANN portal, reminders may be issued through registered post as well as through phone calls and SMS. Every week one reminder may be issued for next four weeks or till they fill their pension form. Such VRS optees may also be informed that BSNL will not be responsible for the delay in finalization of pension and other benefits.
- (iii) With regard to the cases pending for Caste certificates, letters may be issued to the retirees for submission of Caste Certificate clearly stating that payment of Ex-gratia will not be settled in their case till the completion of the stipulated formalities.
- (iv) In respect of any pending recoveries in respect of VRS-2019 retirees, the recovery amounts are to be adjusted from the 4<sup>th</sup> installment of the Ex-Gratia. The concerned officers / official will be held personally responsible for any such lapse in recovery.
- (v) In respect of the cases where last pay drawn or qualifying service has been corrected / reduced by the CCA and accordingly, PPOs have been generated, such cases may be updated in the ERP / SAP with regard to the amount of Ex-gratia, encashment of EL / HPL payable to the retirees of VRS-2019. The recoveries, if any, with regard to the pay & allowances drawn in excess may be recovered by following the due process.

2. In this regard, it is requested that the above activities may be completed on top priority latest by 14<sup>th</sup> August 2020 so that pension cases of all VRS-2019 retirees gets settled without any further delay.

This is issued with the approval of competent authority.

Yours faithfully,

  
[Sanjeev Kumar]

Assistant General Manager (Estt.I)

Tel. 011-23037477

Copy to:

1. Sr.PPS to CMD, BSNL, New Delhi.
2. Sr.PPS to All Directors, BSNL Board.
3. CVO, BSNL CO, Eastern Court Complex, Janpath, New Delhi.
4. PGM (ERP) – For immediate completion of necessary updation in the ERP / SAP package.
5. CS & CGM (Legal) / All PGMs / Sr. GMs / GMs in BSNL CO New Delhi.
6. BSNL Intranet / Guard File.