

Sanjay Kumar,
General Manager (HR & Admn)

DO.No. BSNL/TT/SR/General Matters/2017-20/57

Dated 23.03.2020

Dear Sir,

Telangana State Government vide G.O. Ms. No. 45 Dated 22.03.2020 has declared that Telecom sector comes under an essential service at Sl. No. 9(c) and it is exempted from lock-down in view of COVID-19.

BSNL, Corporate Office, New Delhi, letter no. 1-02/2020-PAT (BSNL) Dated the 23rd March, 2020 (copy enclosed for ready reference) addressed to all the Heads of Telecom Circle & Administrative Units, has directed to ensure that BSNL services should be kept running and all the network elements like BTS, Telephone Exchanges and it's infrastructure has to be maintained.

BSNL is providing vital Telecom Infrastructure like leased lines, broadband, mobile networks to various Central and State Government organizations and its allied units. Running of Telecom services are essential for Hospitals, Police stations, District Administration, Banks and other important utility services all over Telangana.

In view of the above, necessary guidelines may be issued to concerned District authorities to allow movement of BSNL employees for performing their duties for maintenance of its services regularly. BSNL employees will show their employee ID on demand where ever necessary.

With kind regards,

Enclosures: As above

Yours Sincerely,


23/03/20
(Sanjay Kumar)

To

Sri Somesh Kumar, IAS
Chief Secretary, Govt. of Telangana.



F. No. 1-02/2020-PAT (BSNL)

Dated 23.03.2020

To,

All Heads of Telecom Circles &
All heads of other Administrative units
Bharat Sanchar Nigam Limited

Subject: Emergency instructions in view of COVID 19.

Sir,

In supersession of this office letter of even number dated 20.03.2020, I am directed to endorse the DPE OM No. DPE-No.10037/2014-GM-FTS-1867 dated 22.03.2020 and following important instructions are being issued for immediate compliance of all field units. These instructions are valid till 31st March 2020 unless until conveyed otherwise.

1. Most of the states have declared a lock down till 31st March 2020. Telecom comes under essential services. We have to ensure that our Network keeps running and at the same time safety and health of our employees are taken care of.
Our top most priority should be –
 - a) All network Elements from BTS and upwards have to be maintained in CM.
 - b) All telephone Exchanges and its infra have to be maintained (Voice and Data serving Network elements to avoid community outages)
 - c) All OFC connecting BTS/BSC/MSC/Exchanges/DSAMs & OLTs/MPLS/Core network and transport network (Priority inter circle, inter SSA, intra SSA connecting network elements)
2. Ensure all staff, who will be doing emergency duties, are well aware about precautions to be taken to avoid COVID 19. Ensure that enough masks are there for them and sanitisers are available. Proper arrangement of water and soap shall also be made in all buildings. It is to be ensured that crowding is not done and enough space (at least 2 m) is maintained between two employees.
3. Salary for the month of February 20 is being released today.
4. Circles are empowered to spend one tenth of total amount that was spent in hiring of vehicles in 18-19 till 30th April 2020 from today onwards.
5. Regarding the availability of vehicles for running of services following measures shall be taken-
 - a) Staff and officers may be allowed to use personal vehicles. Reimbursement at the rate of Rs.10 per km for 4 wheelers and Rs.5 per km for two wheelers is approved based on self-certified vouchers to attend the work in the case of lockdown states/cities.
 - b) Retired officials can be engaged for driving departmental vehicles for one month time at the rate of Rs.15000/- , Rs.12000/- and Rs.10000/- for class A, B and C cities, respectively.
 - c) Drivers can be hired @ Rs.500 per day from market till 30th April 2020.
6. Contingency funds are being released today to circles. CGMs are empowered to utilize this funds to ensure smooth running of essential Telecom services as mentioned above.
7. Circles may utilize upto fifty percent of this amount till 31st march, 2020 and balance amount in April, 2020.
8. CGMs will have to plan for
 - a) Work from home support/traffic analysis/alarm identification mainly for core network components. This is possible, if staff is identified for each NW element and provided VPN over BB to his/her existing BSNL BB connection.
 - b) Manning for physical activity for all such locations including infra upkeep (includes non-core location up to RSU as well)
 - c) On call staff for resolution of issues from rural locations to urban locations including fibre and cu cable network.
 - d) Running of Telecom services of Hospitals, Police stations, District Administrations, Banks and other important utility services in the city.

