No. 16-2/2019-20/CSC-OUTSOURCE

Dated: January 23, 2020

To

All CGMs,
Bharat Sanchar Nigam Limited,
Telecom Circles / Telecom Districts,

SUB: Policy Guidelines for outsourcing of Operation & Maintenance of CSCs

During review meeting held with CGMs of South Zones, it is informed that EOI for outsourcing of operation & maintenance of CSCs may take some time. In the mean time, to run the services of only Category-3 CSCs, CGMs are authorized to adopt suitable mechanism as per local BA conditions.

Following amendment is also issued for Clause No.6.1 for CSC Policy:

**Existing Clause:** The bidder shall have to pay bid security of Rs.1 Lakh.

**Amended Clause:** The bidder shall have to pay bid security of

1) Category-1 - Rs.1 Lakh,
2) Category-II - Rs. 75000/-,
3) Category-III - CGMs are authorized to decide the amount as per local BA conditions.

(Nalini Verma)

PGM (CS&CSC)&RN-CFA

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